

INFOTECH RESUME

Address: 111 Wilson Boulevard, Arlington, VA 22201
Phone: 777.777.7777 **Email:** contact@infotechresume.com

CHIEF INFORMATION OFFICER

Innovative and respected leader equipped with a high-level of personal and professional integrity, offering broad-based background in information systems executive management honed through more than 20 years of experience in all aspects of information systems.

Adept at maximizing productivity and efficiency by aligning information systems to business strategies, as well as in administering and associating corporate-wide reengineering activities and I/S strategies. Effective at driving business goals, priorities, and changes to produce customer value. Expert in technology evaluation, budget administration, vendor selection, and gap analysis. Skilled at providing assistance in designing, integrating, implementing, and maintaining all technology systems, as well as in planning, developing and maintaining complex information systems and other advanced technologies. Efficient at supervising and mentoring personnel, as well as in handling multiple projects while effectively creating, managing, and implementing budget plan. Recognized as a strategic thinker, with an open and collaborative style of leadership that foster teamwork, nurture a learning environment for staff, and establish an exceptional service organization that. Known for enthusiasm and promptness in understanding and dealing with critical projects. Currently hold active Department of Defense (DoD) Secret Clearance.

FUNCTIONAL STRENGTHS

Project Administration

- Managed and coordinated the full customer engagement life cycle, encompassing the offer and capture stage through design and architecture of the overall solution; as well as the negotiation and sourcing of business partners and solution components and ultimately the management and delivery of the project
- Assumed responsibility in providing strategic direction and operational leadership to more than 30 professionals supporting a wide-range of client initiatives across the United States
- Participated in regular meetings to be updated on the program's progress by presenting project-related status charts
- Provided status reports on planned activities and progress indicated on the dashboard inputs
- Employed Agile methodology in managing projects, as well as dividing each project into small continuous deliverable software as principle measure of progress to accommodate even late changes in requirements

Resource Capital Management

- Ensured proper management of all the resources and quality delivery of work products, while administering procurement to secure quality resources to keep up with ever changing and demanding need for resources
- Collaborated with the InfoTech Resume leadership on weekly basis to recognize resource requirements, along with the IBM procurement to produce work orders and PCRs to bring in new contractors and consultants
- Generated recommendations for the project plan, schedule, and resource estimates in collaboration with the other team leads and the Leadership Team

System Architecture

- Performed on-site requirements review sessions with business process owners to drive the Technical Team in setting the architecture together and partnered with IBM Tech Line to size the infrastructure properly
- Capitalized on industry expertise in delivering consulting support to the Architecture Team, encompassing software component architecture and infrastructure architecture for development and integrated development
- Achieved a migration plan to build across environments and successive builds collectively
- Made major contribution in architecting ECM Widgets in business space to provide UI to capture biometric information using third-party software, Aware

Risk Management and Quality Assurance

- Partnered with Government Leadership Team in developing risk plan and risk log which is updated weekly
- Discussed gathered risks during weekly Integrated Product Team (IPT) meetings and monthly program management reviews

Troubleshooting and Problem Resolution

- Worked on aligning ECM solutions with related technologies to create fraud and abuse analytics resolutions
- Developed efficient and appropriate technical solution for requirements outlined in contract through keen oversight of resources across four teams
- Conducted thorough evaluation of the requirements and designed a correct solution by completing comprehensive design sessions with teams
- Rendered assistance in troubleshooting issues calling WebServices and external database stored procedures from workflows
- Supported development and QA Team throughout recapitulation

Product Demonstration

- Identified additional IBM services and products, such as IBM Case Manager and IBM Cognos BI 10 by facilitating product demos and discussions to show applicability on business processes and enhance productivity

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Leadership and Team Building

- Rendered keen oversight to the Practice Team, in charge of optimizing information management through content-centric business processes and analytics
- Managed the S&A Practice Consulting Team responsible for forecasting, monitoring, and handling of the practice area sales pipeline and resource management
- Imparted knowledge to the Business Team on customer management, use case analysis, business rules, and security model

Training and Development

- Provided continuous leadership and guidance to junior resources to equip them with data power technology knowledge, which help them to independently write codes
- Prepared project assessments as a mentor for all IBM resources
- Facilitated knowledge transfer sessions and turnover meeting with client WBI Team, as well as Maximo and SRM project managers

Customer Service

- Established an open line communication with clients to discuss concerns, as well as include scope and project expectations leading to solid working relationships
- Received commendation from clients for thoroughly coordinating the project implementation to the team of subcontractors
- Leveraged technical proficiency in explaining the complexity of the project that could be understood by the client

Negotiation Skills and Regulatory Compliance

- Administered the negotiation and completion of all SOWs with the four subcontractors on the AF eForms project
- Studied contract data requirements list to ensure that all the contractual obligations and IBM quality standards were met

PROFESSIONAL EXPERIENCE

InfoTech Resume, Arlington, VA

Senior Managing Consultant and Program Manager: 2010–Present

2013–Present

Role: **Program Delivery Executive**

Company/Client Name: **InfoTech Resume**, Mt. Laurel, NJ

Main Function/Objective: Oversee multiple projects and make sure the projects are delivered on time and under budget. Provide a roadmap for converting legacy WBI platform to Enterprise Service Bus platform.

WBI Migration

Role: **Program Manager**

Main Function/Objective: Support the InfoTech Resume Maximo and SAP SRM upgrade projects by migrating the required interfaces from InfoTech Resume's legacy WBI Platform to the new ESB Platform.

Enterprise Service Development Program

Role: **Program Manager**

Company/Client Name: **InfoTech Resume**, Mt. Laurel, NJ

Main Function/Objective: Develop an enterprise service bus, encompassing IBM WebSphere Data Power and IBM WebSphere Message Broker.

Advantex Project

Role: **Program Manager**

Company/Client Name: **InfoTech Resume**, Mt. Laurel, NJ

Main Function/Objective: Enable the switching of operation platform from Advantex to Service Suite and upgrading Maximo to its new release.

Meter Completions Project

Role: **Program Manager**

Company/Client Name: **InfoTech Resume**, Mt. Laurel, NJ

Main Function/Objective: Support the transfer of current vendor (MDM) implementation to new vendor (IEE) to keep both the AMCO and Advantex systems in synchronization for gas/electric field assets.

2011–2013

EFORMS

Role: **Program Manager**

Company/Client Name: **InfoTech Resume**

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Main Function/Objective: Created an application based on IBM FileNet and Lotus Forms product suites used in converting a paper-based process to electronic forms based automated solution.

2010–2011

Solution Architecture and Deployment/Migration

Role: **Deployment Manager**, Agent Orange

Company/Client Name: **InfoTech Resume**

Main Function/Objective: Drove the reduction of system downtime through development of a backup solution that backed up each node separately.

2010

Architecture and System Sizing

Role: **FileNet Architect**

Company/Client Name: **InfoTech Resume**, Herndon, VA

Main Function/Objective: Achieved a downsized version of production system to demonstrate product capability and integration of several IBM and third-party products with FileNET P8 product suite, including Infosphere Records Manager.

InfoTech Resume, Arlington, VA

Freelance Program Manager: 2004–2010

2008– 2010

Project Name

Role: **Project Manager**

Company/Client Name: **InfoTech Resume**, Wilmington, DE

Main Function/Objective: Completed a new high availability FileNET infrastructure for new production environment and migrated existing repository.

2005–2008

P8 And Documentum-Based Solutions

Role: **Senior ECM Architect**

Company/Client Name: **InfoTech Resume**, Malvern, PA

Main Function/Objective: Took an active involvement in providing P8 and Documentum-based solutions to existing business clients aligned with the Enterprise and Document Management requirements. Made use of service-oriented architecture to convert business needs into small reusable services that could be easily implemented independently. Accomplished a fit-gap analysis to demonstrate P8 and Documentum product capabilities for new clients to show how they can fulfill their ECM needs.

2005

Project Name

Role: **Solution Architect**

Company/Client Name: **InfoTech Resume**, Falls Church, VA

Main Function/Objective: Led the development of a work item processor, which is a generic background process runs on the server. Adopted innovative ideas in designing an amendments workflow and wrote a step processor application to integrate with intranet application using Struts framework and tiles that enabled user to view information about this work item and all documents related to this entity.

2004–2005

Project Name

Role: **Consultant**

Company/Client Name: **InfoTech Resume**, Omaha, NE

Main Function/Objective: Managed and coordinated the design and coding work flow application using JSP. Made use of Content Engine Java API, ISRA, BPM Java API, and Java Viewer in customizing workflow application.

EARLIER EXPERIENCE

InfoTech Resume, New York, NY

Project Lead Architect

InfoTech Resume, Boston, MA

Project Lead Architect

InfoTech Resume, Charleston, WV

Consultant

InfoTech Resume, Harrisburg, PA

Consultant

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InfoTech Resume, Austin, TX

Team Lead

InfoTech Resume, Hartford, CT

Consultant, United Health Insurance, Manila, Philippines

InfoTech Resume, Harrisburg, PA

Consultant, PA Department of Banking

InfoTech Resume, Media, PA

Consultant, Quest Diagnostics, Collegeville, PA

InfoTech Resume, Buffalo, NY

Consultant

InfoTech Resume, Boca Raton, FL

Consultant

- AON Insurance, Newyork, NY; Glenmede Trust Inc., Philadelphia, PA; TMI (Three Mile Island), Harrisburg, PA; NJEDA, Trenton, NJ; Exelon PECO Energy, Norristown, PA; Buck Consultants, Secacus, NJ; SmithKline Beecham, Collegeville, PA; Allied Signal, Trenton, NJ

InfoTech Resume, Pittsburgh, PA

Consultant, Elderbeerman, Dayton, OH and Guardian Insurance Inc., Allentown, PA

InfoTech Resume, New Delhi, India

Programmer Analyst

InfoTech Resume, Hyderabad, India

Programmer

EDUCATION

Master of Computer Applications

KAKATIYA UNIVERSITY, India

Post Graduate Diploma in Computers

NATIONAL CENTER FOR COMPUTING TECHNOLOGIES (NCCT), Hyderabad, India

CREDENTIALS

CISSP Certification: In Progress
Project Management Professional (PMP): 2009
IBM FileNET P8 Content Manager Designer 4.5: 2008
IBM FileNET P8 BPM Designer 4.5: 2008
FileNET P8 Certified for IM, CM and BPM: 2005
FileNET Certified for E-Process: 2003
FileNET Certified for Panagon: 2000
Microsoft Certified Professional: 2000

PROFESSIONAL AFFILIATION

Project Management Institute (PMI)

TECHNICAL ACUMEN

<i>Operating System</i>	UNIX, Linux, AIX, MS DOS, Windows 2008, Windows NT 4.0, XP and 7
<i>Database</i>	Oracle 11i, SQL Server 2008, DB2, WATCOM, Microsoft Access
<i>Languages/GUI</i>	Visual Basic 6.0, VB.NET, C#, PL/SQL, SQL* Plus, Pro*C, Java (JDK 2.0), C, Basic, Pascal, Power Builder 5.0, Crystal Reports 7.0, Developer 2000
<i>Internet Application</i>	HTML, XML, ASP 2.0, ASP.NET, J2EE, .NET Web Services, VB Script, Java Script, CGI (C and PERL), JDBC, Java Beans, Servlets
<i>ECM/BPM</i>	Filenet (P8, Records Manager, iLog, IDM Desktop, Panagon Capture, Eprocess) Documentum (D6.5, IRM4.5, Captiva, Kofax Accent)
<i>Hardware</i>	AIX, HP, Unix, IBM and PC compatibles