

# JASON BROWN

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– ENTRY-LEVEL IT PROFESSIONAL –

## QUALIFICATIONS PROFILE

Performance-focused IT professional, with hands-on experience in all facets of systems and network administration, information technology, and project development; combined with expertise in programming and VMware cloud environment management. Effective at creating and implementing unique solutions toward operational efficiency while completing system support tasks as needed. Armed with technical skills in conducting troubleshooting and maintenance activities in fast-paced and demanding work environment.

**Core competencies include:** *Active Directory | Server Administration | Network Security | Technical Support | Switches and Routers Installation | Procedure Compliance | Core Banking System Management*

## PROFESSIONAL EXPERIENCE

ABC Company, City, State | 2022

Local Area Network (LAN) Administrator

2022

- Offer first-line support to employees through onsite visits and remote administration including problem definition, prioritization, analysis, re-creation, and issue escalation
- Render hands-on assistance in addressing and applying accurate solutions to enterprise issues, including networking and application-level problems
- Hold responsibility in the IT on-call rotation focused on helping employees with after hour's issue management

Network Administrator | Analyst

2021

- Administered the Windows domain wide area network (WAN) for one data center and eight remote branches
- Collaborated with other analysts in establishing and maintaining VMWare cloud environment comprised of vCenter server console and 14 esxi hosts
- Handled the addition and removal of phones, along with the maintenance of user extension and Mitel phone system comprised of 4 Mitel 3300 controllers and over 170-200 VoIP Mitel 5330 and 5340 phones
- Performed maintenance and troubleshooting of activities for hardware and software issues on workstation and server
- Participated in the deployment of Filesystem and Logical Units (LUN) to servers, as well as the installation and configuration of all SAN deployed LUN's

## EDUCATION

COURSEWORK IN COMPUTER SCIENCE

ABC University, City, State

## PROFESSIONAL DEVELOPMENT

VMware vSphere: Install, Implement, Configure VMware 4.0

Mitel 3300 Controller/Switch System Administration Training

## TECHNICAL ACUMEN

Software and Applications

Veeam, VMware vCenter 5.0, VMware vCenter 4.0, Quest vRanger Backup, UC4 Scheduler and Mortgageware, PC Utility Software

Platforms

esxi 5.0, esxi 4.0, Microsoft Windows Server 2008, Windows Server 2012, Windows XP Pro and Windows 7 Pro

Mainframe

CYBER 170 Mainframe, PRIME 150 Mainframe, TI 990 mini-computer, UNISYS A-series (A4), Hewlett Packard 3000 Mainframe